**Did you know that I, as your Academic Facilitator, or another member of the Academic Coaching team can assist you with learning your course content, completing your assignments and discussions and preparing for tests?**

 If you are in need of academic assistance…

**         Call** the Academic Coaching team at 888-215-8215 during our hours of operations,

o   Monday to Thursday 9am-9pm EST

o   Friday to Saturday 9am-5pm EST

         **Email** the Academic Coaching team at [coach@ultimatemedical.edu](mailto:coach@ultimatemedical.edu)

         **Raise** the “Help-Academic Coaching” Flag in Starfish, and/or

         **Attend** a Learning Lab hosted by an Academic Facilitator as posted on the Blackboard landing page calendar or via <https://www.ultimatemedical.edu/uma-learning-labs/>.

I am available to assist with assignments, discussions, study guides and test prep.

I **cannot** **re-open** any of your assignments or tests. You will need to contact your instructor for that.

You can reach me directly during or after business hours at 631-352-0613. I will return your call or text within 24 hours. You can also email me at [Ccivitillo@ultimatemedical.edu](mailto:Ccivitillo@ultimatemedical.edu)

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| --- | --- | --- | --- | --- | --- | --- |
| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
| **Text Only** | **9am-6pm**  **Est** | **9am-6pm Est** | **10am-7pm Est** | **9am-6pm**  **Est** | **8am-5pm Est** | **Text Only** |